

I.S.P.C.
March 11, 2010
Meeting Minutes

Attendees: *Ken Kuszak, Craig Gifford, Terry Lowe, Ray Stevens, Dennis Meyer, Don Herz, and Eugene Carroll*

Administration:

Fiber to Corrections

The estimated cost for the fiber to corrections is \$100K to \$150K per Dave Bernt with Public Works. They are applying for a grant for fiber around the City, which would be a 60/40 share. If the grant would not go through, they would ask that I.S. put in \$25K which would be billed out to all City and County agencies as network expenses during the following year. They would like to see the fiber run from the new corrections site to the County/City building, rather than tie into the fiber at Engineering Services or the Fire Station at 3rd & Q Streets. Ken has asked Dave to send him more specifications on this project.

VOIP

The RFP for VOIP has closed. Ken guessed there were about a dozen responses to the consultant which he ranked and gave back to Vince. They will be meeting again next Wednesday. The estimated cost is between \$100K and \$200K, but should pay for itself over the next 2-3 years. At this time, the County is not interested in VOIP, as they are a little skeptical of the cost, but would like to be kept in the loop. The County did not budget anywhere for VOIP. At this time, VOIP would just be a City project. The charges per agency would be based on the number of users.

Salaries For Training Position

In the past, when we have introduced a new product, various departments have expressed interest in having a personal trainer. Ken researched a salary for a trainer at \$45K - \$60K including benefits. The trainer would be an individual that doesn't need to be real high tech, but with knowledge of Microsoft Office and Acrobat products, as well as just the basic applications. The VOIP training position would require an individual with networking experience and the salary would range from \$60K - \$80K with benefits.

Thin Clients

We are still looking into the Thin Clients. Kidwell, which is the local Company that we had been talking with, lost their interest in dealing with us when they found out that the project would need to be bid out. We are now trying to contact CITRIX direct to see if they could bring in their staff to talk with us. The

cost to purchase Thin Clients is estimated between \$550 and \$700 each, which includes the software necessary to run it, but does not include the server costs. The Thin Clients generally last about 10 years. A regular PC that lasts 5-6 years would cost about \$800 each, so the initial cost is about the same. Thin Clients would save you in energy and possibly I.S. support costs. One of the present holdups with going to Thin Clients is the \$90 per year, per unit, fee charged by Microsoft to lease an OS license. We need to check with our Microsoft representative to see if we can get that fee decreased or dropped. Ken mentioned that he has already received microcomputer requests from Elections, the Clerk of the District Court, and the Treasurer's Office for next fiscal year.

10th and O Streets Internet Hotspot

We have been getting charged \$100 per month for the 10th and O Streets Internet hotspot. We are going to call and have this cancelled because this is not on our network and we cannot get usage reports.

Cloud Computing

Ken attended a half day seminar in Kansas City on Cloud Computing. Google will provide you email and their own Office Suite with 25gig of disk space for \$50 per person, per year. They also lease servers. Using Google would take total control away from us, which means that you would be totally reliant on Internet speed for your response time and if your Internet connection is down, your Office would also be down. You would also rely on them for your backups, the security of your data. All of the possibilities would need to be addressed up front. The City of Los Angeles has converted to Google, so we are monitoring that situation.

Systems Development:

Google RFI

We have 24 people making up 5 different work groups, working on the Google RFI. The application needs to be submitted by the 26th of this month. Compiling the application is very involved and time consuming, but in the end we will end up with a very worthy product for our benefit as well. Google will have an infrastructure map of every competitor in the Country. We are concentrating on what makes Lincoln stand out as a city. Google stated two specifications upon an application submission, which is that they are able to do as they wish with the data provided and they plan to consult with local government organizations, as well as conduct site visits to meet with the local officials before a final decision would be made. It is also stated that the outcome would be a competitive rate, not free.

Stimulus Grant Application

I.S. has sent a letter of participation for the stimulus grant money which Barbara Baier is involved with for the libraries, Engineering Services, etc. to bring high speed band into our community. The grant is for 5.2 million, which we would need to come up with our 30%. Barb has advised that we have our portion. The project itself is only \$80K which would allow the libraries to have public safety components and also a few more hot zones for LPD.

InterLinc Transition to CIC

Terry announced that at 2:30pm today, there will be a meeting with himself, Nick, Chris P., Diane, Gwen, and the new Internet Support Specialist, Justin to discuss the pros and cons with the City web site. Nick and Chris will continue to work with Justin until all of the city web site responsibilities have been transferred to him. I.S. will continue to maintain the County web site.

InterLinc eGov

DeLayne Peck continues to promote and special Needs Linc. DeLayne is targeting deployment for Lincoln and Lancaster County in April, before the severe weather season. The first enterprise wide application Exchange, (In/Out Board) was released this month after a two month internal test. Finance will be the first full department to be trained. A variety R&D efforts are underway including new mobile applications for iPhone and Droid.

EnterpriseOne (PeopleSoft)

We have returned to a normal support mode, as was the case last year, with only a 1/2 FTE commitment. (80 hours per month). We are currently averaging less than 30 hours per month for the first eight months of this fiscal year. New processor upgrade information was given to the E1 management group along with other support issues.

Parks and Recreation Class Registration System

Chris and Nick continue to work on the full Internet phased Parks and Recreation Class Registration System. The system will allow you to do most everything on line.

Inmate Tracking and Management System

Mark and Jim have been building the foundation of what all the modules will use. They are anticipating beating both the deadline and the budget on this project.

Vendor Software Support/Selection

Information Services continues to be engaged in a number of efforts to help select or do major upgrades of vendor software packages. LLCHD continues to implement the new medical records system. LFR is in the planning/implementation stages to deploy TabletPC, the replacement product of EMS Pro. Some, but limited, evolution with the Permits Plus to Accela Automation project.

Technical Support:

Lancaster Manor AS/400

The Lancaster Manor AS/400 was shut down and the drives had binary zeroes written to them to destroy all of the data. The AS/400 will go to be recycled.

Next Meeting:

April 8, 2010